# CERTIFICATION OF ENROLLMENT

## SENATE BILL 5402

Chapter 462, Laws of 2007

60th Legislature 2007 Regular Session

PRIVATE VOCATIONAL SCHOOLS

EFFECTIVE DATE: 07/22/07

Passed by the Senate April 16, 2007 YEAS 45 NAYS 0

BRAD OWEN

President of the Senate

Passed by the House April 4, 2007 YEAS 92 NAYS 3

FRANK CHOPP

Speaker of the House of Representatives

Approved May 14, 2007, 3:26 p.m.

CERTIFICATE

I, Thomas Hoemann, Secretary of the Senate of the State of Washington, do hereby certify that the attached is **SENATE BILL 5402** as passed by the Senate and the House of Representatives on the dates hereon set forth.

THOMAS HOEMANN

Secretary

FILED

May 15, 2007

Secretary of State State of Washington

CHRISTINE GREGOIRE

Governor of the State of Washington

## SENATE BILL 5402

## AS AMENDED BY THE HOUSE

Passed Legislature - 2007 Regular Session

State of Washington60th Legislature2007 Regular SessionBySenators Kilmer, Delvin, Shin and Rockefeller; by request of<br/>Workforce Training and Education Coordinating Board

Read first time 01/18/2007. Referred to Committee on Higher Education.

1 AN ACT Relating to private vocational school programs; and amending 2 RCW 28C.10.020, 28C.10.050, and 28C.10.120.

3 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

4 Sec. 1. RCW 28C.10.020 and 1993 c 445 s 1 are each amended to read 5 as follows:

6 Unless the context clearly requires otherwise, the definitions in 7 this section apply throughout this chapter.

8 (1) "Agency" means the work force training and education 9 coordinating board.

10 (2) "Agent" means a person owning an interest in, employed by, or representing for remuneration a private vocational school within or 11 12 without this state, who enrolls or personally attempts to secure the enrollment in a private vocational school of a resident of this state, 13 offers to award educational credentials for remuneration on behalf of 14 a private vocational school, or holds himself or herself out to 15 16 residents of this state as representing a private vocational school for 17 any of these purposes.

(3) "Degree" means any designation, appellation, letters, or words
 including but not limited to "associate," "bachelor," "master,"

1 "doctor," or "fellow" which signify or purport to signify satisfactory 2 completion of an academic program of study beyond the secondary school 3 level.

4 (4) "Education" includes but is not limited to, any class, course,
5 or program of training, instruction, or study.

"Educational credentials" 6 (5) means degrees, diplomas, 7 certificates, transcripts, reports, <u>or</u> documents, ((<del>or letters of</del> designation, marks, appellations, series of letters, numbers, or words 8 9 which)) that signify ((or appear to signify enrollment, attendance, 10 progress, or)) satisfactory completion of the requirements or prerequisites for any educational program. 11

12 (6) "Entity" includes, but is not limited to, a person, company,13 firm, society, association, partnership, corporation, or trust.

14 (7) "Private vocational school" means any location where an entity 15 is offering postsecondary education in any form or manner for the 16 purpose of instructing, training, or preparing persons for any vocation 17 or profession.

18 (8) "Probation" means the agency has officially notified a private 19 vocational school in writing that the school or a program offered by 20 the school has been identified by the agency as at risk and has 21 deficiencies that must be corrected within a specified time period.

22 (9) "Program" means a sequence of approved subjects offered by a
23 school that teaches skills and fundamental knowledge required for
24 employment in a particular occupation.

25 (10) "To grant" includes to award, issue, sell, confer, bestow, or 26 give.

27 ((<del>(9)</del>)) <u>(11)</u> "To offer" includes, in addition to its usual 28 meanings, to advertise or publicize. "To offer" also means to solicit 29 or encourage any person, directly or indirectly, to perform the act 30 described.

31 (((10))) (12) "To operate" means to establish, keep, or maintain 32 any facility or location where, from, or through which education is 33 offered or educational credentials are offered or granted to residents 34 of this state, and includes contracting for the performance of any such 35 act.

36 **Sec. 2.** RCW 28C.10.050 and 2005 c 274 s 247 are each amended to 37 read as follows:

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1 (1) The agency shall adopt by rule minimum standards for entities 2 operating private vocational schools. The minimum standards shall 3 include, but not be limited to, requirements ((for each)) to assess 4 whether a private vocational school is eligible to obtain and maintain 5 a license in this state.

6 (2) The requirements adopted by the agency shall, at a minimum,
 7 require a private vocational school to:

8 (a) Disclose to the agency information about its ownership and 9 financial position and to demonstrate <u>to the agency that the school is</u> 10 <u>financially viable and responsible and</u> that it has sufficient financial 11 resources to fulfill its commitments to students. Financial 12 disclosures provided to the agency shall not be subject to public 13 disclosure under chapter 42.56 RCW;

(b) Follow a uniform statewide cancellation and refund policy asspecified by the agency;

16 (c) Disclose through use of a school catalog, brochure, or other 17 written material, necessary information to students so that students 18 may make informed enrollment decisions. The agency shall specify what 19 information is required;

(d) Use an enrollment contract or agreement that includes: (i) The <u>school's</u> cancellation and refund policy, (ii) a brief statement that the school is licensed under this chapter and that inquiries may be made to the agency, and (iii) other necessary information as determined by the agency;

(e) Describe accurately and completely in writing to students before their enrollment prerequisites and requirements for (i) completing successfully the programs of study in which they are interested and (ii) qualifying for the fields of employment for which their education is designed;

30

(f) Comply with the requirements of RCW 28C.10.084;

(g) Assess the basic skills and relevant aptitudes of each 31 32 potential student to determine that a potential student has the basic skills and relevant aptitudes necessary to complete and benefit from 33 34 the program in which the student plans to enroll, including but not 35 limited to administering a United States department of educationapproved English as a second language exam before enrolling students 36 37 for whom English is a second language unless the students provide proof of graduation from a United States high school or proof of completion 38

of a GED in English or results of another academic assessment determined appropriate by the agency. Guidelines for such assessments shall be developed by the agency, in consultation with the schools((-The method of assessment shall be reported to the agency. Assessment records shall be maintained in the student's file));

6 (h) Discuss with each potential student the potential student's 7 obligations in signing any enrollment contract and/or incurring any 8 debt for educational purposes. The discussion shall include the 9 inadvisability of acquiring an excessive educational debt burden that 10 will be difficult to repay given employment opportunities and average 11 starting salaries in the potential student's chosen occupation((-));

12 ((<del>(2) Any enrollment contract shall have</del>)) <u>(i) Ensure that any</u> 13 enrollment contract between the private vocational school and its students has an attachment in a format provided by the agency. 14 The 15 attachment shall be signed by both the school and the student. The attachment shall stipulate that the school has complied with 16 17 ((subsection (1)))(h) of this ((section)) subsection and that the student understands and accepts his or her responsibilities in signing 18 any enrollment contract or debt application. The attachment shall also 19 stipulate that the enrollment contract shall not be binding for at 20 21 least five days, excluding Sundays and holidays, following signature of 22 the enrollment contract by both parties((-

23 (3) The agency shall deny, revoke, or suspend the license of any
 24 school that does not meet or maintain the minimum standards)); and

25 (j) Comply with the requirements related to qualifications of 26 <u>administrators and instructors.</u>

27 (3) The agency may deny a private vocational school's application 28 for licensure if the school fails to meet the requirements in this 29 section.

30 (4) The agency may determine that a licensed private vocational 31 school or a particular program of a private vocational school is at 32 risk of closure or termination if:

33 (a) There is a pattern or history of substantiated student
 34 complaints filed with the agency pursuant to RCW 28C.10.120; or

35 (b) The private vocational school fails to meet minimum licensing 36 requirements and has a pattern or history of failing to meet the 37 minimum requirements. (5) If the agency determines that a private vocational school or a
 particular program is at risk of closure or termination, the agency
 shall require the school to take corrective action.

4 Sec. 3. RCW 28C.10.120 and 1993 c 445 s 3 are each amended to read 5 as follows:

6 (1) Complaints may be filed under this chapter only by a person 7 claiming loss of tuition or fees as a result of an unfair business 8 practice. The complaint shall set forth the alleged violation and 9 shall contain information required by the agency on forms provided for 10 that purpose. A complaint may also be filed with the agency by an 11 authorized staff member of the agency or by the attorney general.

12 (2) The agency shall investigate any complaint under this section 13 and shall first attempt to bring about a negotiated settlement. The 14 agency director or the director's designee may conduct an informal 15 hearing with the affected parties in order to determine whether a 16 violation has occurred.

17 (3) If the agency finds that the private vocational school or its agent engaged in or is engaging in any unfair business practice, the 18 agency shall issue and cause to be served upon the violator an order 19 20 requiring the violator to cease and desist from the act or practice and 21 may impose the penalties provided under RCW 28C.10.130. If the agency finds that the complainant has suffered loss as a result of the act or 22 23 practice, the agency may order the violator to pay full or partial 24 restitution of any amounts lost. The loss may include any money paid for tuition, required or recommended course materials, and any 25 26 reasonable living expenses incurred by the complainant during the time 27 the complainant was enrolled at the school.

(4) The complainant is not bound by the agency's determination of
 restitution. The complainant may reject that determination and may
 pursue any other legal remedy.

(5) The violator may, within twenty days of being served any order described under subsection (3) of this section, file an appeal under the administrative procedure act, chapter 34.05 RCW. Timely filing stays the agency's order during the pendency of the appeal. If the agency prevails, the appellant shall pay the costs of the administrative hearing.

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(6) If a private vocational school closes without providing 1 adequate notice to its enrolled students, the agency shall provide 2 transition assistance to the school's students including, but not 3 limited to, information regarding: (a) Transfer options available to 4 students; (b) financial aid discharge eligibility and procedures; (c) 5 the labor market, job search strategies, and placement assistance 6 7 services; and (d) other support services available to students. Passed by the Senate April 16, 2007. Passed by the House April 4, 2007. Approved by the Governor May 14, 2007. Filed in Office of Secretary of State May 15, 2007.